**Nuflex Technology**

For an overview of the Nuflex technology, you can go to the Nuflex website: <https://nuflex.northeastern.edu/>

**Nuflex Classrooms**

Nuflex classroom technology is divided into classroom types:

* **NUflex Auto**

NUflex Auto classrooms have full NUflex capabilities as described above, including professional quality cameras and mics that can automatically detect and focus on the class participants who are actively speaking. Over 150 classrooms at the Boston location fall into this type.

* **NUflex Manual**

NUflex Manual classrooms have the same capabilities as NUflex Auto classrooms, with the exception of the auto-detecting cameras and mics, which can be manual switched if the instructor would like to do so. At least 30 classrooms across Northeastern’s global network will be NUflex Manual for the fall.

* **Standard**

Standard classrooms will be unchanged from what faculty and students have seen in the past. Instructors can still teach a Hybrid NUflex class in these rooms, leveraging conferencing tools such as Zoom or Microsoft Teams. To ensure optimal audio quality for remote participants, faculty should plan to [request a wireless Lav microphone](https://service.northeastern.edu/tech?id=kb_article&sys_id=0a292ec4db6b5810af81829a1396195e).

* **NUflex Cart**

Technology will be installed on over 60 carts that will be strategically placed in or around classroom locations to provide Hybrid NUflex capabilities. NUflex Mobile carts feature a single 65″ display, while NUflex Studio carts will have two 65″ displays to enable separate views for content and for video meetings.

For more information on these classrooms, and to download classroom quickstart guides, you can go to this link: <https://nuflex.northeastern.edu/classroom-technology/>

To sign up for Nuflex trainings, please go to this link: <https://training.its.northeastern.edu/>

If you need support in the classroom, you can:

Email **classroomITsupport@northeastern.edu** between 7 a.m. – 6 p.m. ET Monday through Friday for immediate Instructional Assistant (IA) dispatch. This email is only available for dispatch service. Learn more about the [**Instructional Assistant program**](https://service.northeastern.edu/tech?id=kb_article&sys_id=8db3dea6db0f145070fbc3d23996190f)

Have a question or need support afterhours? The IT Service Desk is available to help 24/7. Call 617.373.HELP [4357] to talk with a support representative, or email **help@northeastern.edu**.

If IT is not available, please contact Michael Johnson at 617.373.4945 or Brad Van Alfen at 617.373.2510. The College of Engineering has some techs who will be able to assist you with classroom tech issues.